

Pampered Pups by Jamie

Welcome to the Pampered Pups Family!

Pampered Pups by Jamie requires that your dogs rabies vaccination must be current, this is for our employee's safety as well as the pups in our care. It is also suggested but not required that your pet have their bordetella vaccine up to date.

Due care will be taken with your pet while during their stay and Pampered Pups salon and salon employees will do their best to ensure your pet has a stress free, positive visit. In the event your pet becomes stressed the groom may be stopped, as your pet's safety comes first. If it is necessary for your pet's or groomer's safety for a muzzle or e-collar to be used you consent to this.

Please advise Pampered Pups salon prior to the groom of any health/ behavioral issues your pet has including allergies, skin sensitivities, sensitive areas, etc. Sometimes during grooming new or existing conditions arise and you agree to not hold Pampered Pups salon liable.

If flea's are found during grooming your pet will be bathed in a flea/ tick shampoo. Pampered Pups salon will contact you of this discovery and advise you of the proper steps to take to eradicate the flea problem. Pampered Pups charges 15.00 for a flea shampoo. If you suspect your pet has flea's, please notify the salon at time of drop off so we can ensure the fleas are not spread to other dogs in the salon.

Please be aware, matting comes with its own set of risks. Removing a matted coat requires great skill and the chance of injury is much higher during a matted shave down. Matting pulls on the dog's skin and can sometimes cause bruising, cuts, irritation, hematomas, licking, chewing, hiding or other behaviour issues. These issues are not caused from the grooming process, but from the coat being allowed to get matted. Proper brushing at home and regular grooming is the only way to prevent matting.

Pampered Pups salon reserves the right to alter or terminate any groom if determined it's in your pets' best interest, or if your pet becomes aggressive. Owner understands that Pampered Pups salon has the right to refuse service to any pet at any time for any reason.

Pricing will be discussed at time of drop off, after an evaluation of your pet is conducted. Full payment is required at time of pickup. Payment methods accepted are, **cash, credit card, debit or e-transfer sent prior to pickup.**

Pampered Pups salon will make every effort to ensure your pet is safe but you do understand that accidents happen and sometimes nicks, cuts, burns, irritation etc. occur. In the event of an accident you will be notified and you agree to not hold Pampered Pups liable financially or otherwise for an accident.

Please Initial page: _____

Pampered Pups salon wants to ensure you are happy with the grooming services and strongly suggests you look over your pet at time of pickup. At this time if you would like changes made Pampered Pups will do so within reason at no extra charge. If you decide at a later date you would like changes made, there will be a charge.

Please Initial the following:

- All dogs must come into the salon with a proper fitting collar and leash. _____
- If you are more then 10 minutes late for your scheduled appointment, we may need to reschedule, and you *may* be charged a late/missed appointment fee. _____
- Pampered Pups requires you to be prompt for drop offs and pickups. Please be aware that failure to pickup your pup on time impacts our next appointments as we work one on one with the dogs. If you are more then 15 minutes late picking up your pup a 10.00 boarding fee may be added to your bill. _____
- If you miss an appointment without cancelling there will be a 15.00 missed appointment fee added to your next service. If you miss a second appointment with Pampered Pups you will not be permitted to rebook. _____

Customer releases Pampered Pups salon and employees from any and all liabilities, financial and otherwise, for injuries to customers, customer's pets or any property of customer, which arise in any way from services and or products provided by or as a consequence of customers association with Pampered Pups salon, including but not limited to veterinarian bills

I the under signed, have read, understand and agree to the terms and my rights and obligations for the grooming services of Pampered Pups salon.

This disclaimer will be used for today's service and for any services going forward.

Date:

Owner name and signature:

Contact numbers:

Pet name/ breed:

Health/behavior issues: